### NATIONAL UNIVERSITY OF DISTANCE EDUCATION

# Sociología del trabajo

Idioma: EN

#### **EXAM STATEMENT:**

No materials may be used. The exam consists of two topics. The first must be summarised in an outline. The use of bullet points or numbering (with at least three levels of detail) is recommended to express the structure of the content. Your presentation should not exceed one side of a sheet of paper. The outline must contain the main theses of each section. The second topic should be as extensive and detailed as possible, taking into account the time available (90 minutes for the entire examination). Pay special attention to your handwriting and spelling. Repeated spelling mistakes may result in failure.

Question 1: To summarise in an outline: The reorganisation of work or Fordism after Fordism (I): Fordism in motion; subcontracting, offshoring and global production chains; Fordism 2.0; Fordism in services.

Question 2: To develop: The Coming of Post-Industrial Society

# **Question 1**

To summarise in an outline: The reorganisation of work or Fordism after Fordism (I): Fordism in motion; subcontracting, offshoring and global production chains; Fordism 2.0; Fordism in services.

#### **STUDENT RESPONSE:**

- 1. Reorganization of Work or Fordism After Fordism (I)
- \* Fordism in Motion:
- \* Shift from factory-based production to more flexible systems.
- \* Increased automation and technological advancements.
- \* Emphasis on continuous improvement and efficiency.
- \* Subcontracting, Offshoring, and Global Production Chains:
- \* Decline of integrated production fragmentation of supply chains.
- \* Outsourcing of production to lower-cost locations (offshoring).
- \* Creation of complex, global networks of suppliers and subcontractors.
- \* Increased vulnerability and instability within supply chains.
- \* Fordism 2.0:
- \* Attempt to revive elements of Fordism with technological advancements.
- \* Focus on lean production and just-in-time inventory.
- \* Increased use of data and analytics for optimization.
- \* Limited success in replicating the original Fordist model.
- \* Fordism in Services:
- \* Expansion of Fordist principles into service industries (e.g., call centers, fast food).
- \* Standardization of tasks and processes in service sectors.
- \* Increased emphasis on efficiency and customer service metrics.
- \* Similarities and differences between Fordist production and service models.

# **Question 2**

To develop: The Coming of Post-Industrial Society

#### STUDENT RESPONSE:

The advent of post-industrial society represents a significant, though contested, shift in the organization of economic activity and social structure, following the industrial revolution and, specifically, the decline of Fordism. This transition is characterized by a move away from manufacturing as the dominant sector towards services, knowledge, and information. However, the precise nature and consequences of this shift remain a subject of considerable debate among sociologists.

# I. Defining Post-Industrial Society

# A. Shift in Economic Activity

- 1. Decline of Manufacturing: The core of industrial society mass production diminishes in relative importance. Automation and globalization further accelerate this decline.
- 2. Rise of the Service Sector: Expansion of sectors like healthcare, education, finance, technology, and entertainment becomes the primary driver of economic growth. This sector is characterized by lower unit labor costs and greater flexibility.
- 3. Knowledge Economy: Increasing reliance on information, technology, and intellectual capital as key productive forces. Research and development, software, and consulting become central.

## B. Changes in Social Structure

- 1. Decline of the Industrial Working Class: The traditional proletariat, defined by their relationship to the factory, loses prominence.
- 2. Rise of the Professional and White-Collar Class: Growth of occupations requiring higher education, specialized skills, and managerial roles.
- 3. Increased Importance of Education: Higher levels of education become increasingly necessary for social mobility and employment opportunities.

# II. Theoretical Perspectives on Post-Industrialization

# A. Marxist Interpretations

- 1. "False Consciousness": Critics argue that post-industrial society merely masks underlying inequalities and exploitation, shifting the focus from material conditions to ideological control.
- 2. The "New Class": Some Marxists propose the emergence of a "new class" professionals and managers that possesses its own distinct interests and potentially challenges the capitalist system.

# B. Weberian Perspectives

- 1. Rationalization and Bureaucratization: Post-industrial society is characterized by further levels of rationalization and bureaucratization, extending beyond the factory to encompass all aspects of social life.
- 2. Disenchantment (Entzauberung): Weber argued that the increasing rationalization of society leads to a decline in meaning, tradition, and spiritual values.

- C. Neo-Marxist Perspectives
- 1. Information and Control: Focus on the role of information technology in shaping social relations and reinforcing power structures.
- 2. Globalization and Inequality: Post-industrialization is linked to increased global interconnectedness and the exacerbation of inequalities between nations and within societies.
- III. Characteristics of the Post-Industrial Workplace

## A. Flexible Production Systems

- 1. Just-in-Time Production: Minimizing inventory and maximizing efficiency through streamlined supply chains.
- 2. Lean Manufacturing: Eliminating waste and optimizing processes to reduce costs.
- 3. Temporary and Contractual Labor: Increased use of temporary workers, freelancers, and consultants to adapt to fluctuating demands.

# B. Technological Change

- 1. Automation and Robotics: Replacing human labor with automated systems in various industries.
- 2. Digitalization: The integration of digital technologies into all aspects of work and communication.
- 3. Remote Work and Telecommuting: Increased opportunities for workers to work from home or other locations.

# C. Changes in Workplace Culture

- 1. Emphasis on Creativity and Innovation: Post-industrial workplaces prioritize innovation and the development of new ideas.
- 2. Teamwork and Collaboration: Increased reliance on collaborative work environments.
- 3. Work-Life Balance (Debated): While often promoted, the reality of post-industrial work can lead to increased pressure and blurring of boundaries between work and personal life.

# IV. Critiques of the Post-Industrial Thesis

- A. The Persistence of Inequality: Critics argue that post-industrial society has not eliminated inequality but has merely shifted it from class-based to income-based.
- B. The Illusion of Choice: The flexibility of the post-industrial workplace can mask a lack of genuine autonomy and control for workers.
- C. The Continued Importance of Material Production: Despite the decline of manufacturing, material production remains a crucial component of the global economy.
- D. Lack of Empirical Evidence: Some scholars question the extent to which post-industrial society has actually materialized, arguing that many societies remain largely industrial.